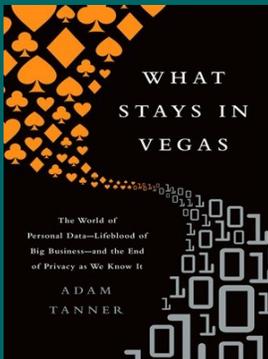
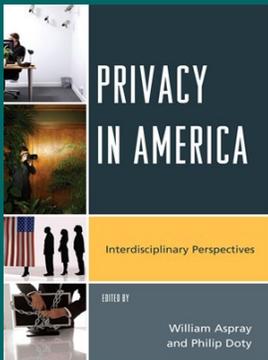


PROTECTING PRIVACY

Books in the Ohio Digital Library at Ohioebooks.org



Following on the heels of our issue on [big data](#), we need to think about data on a smaller scale - like PINs, credit card numbers, and passwords - our personal data. This data is valuable to us but sometimes even more valuable to others who would use it for their own designs. Tremendous growth in technology use comes with an increase in the ways that personal data can be illicitly obtained. From malware on our computers to location tracking on our cellphones and credit card skimmers at ATMs or retail locations, it can feel like we are constantly in danger. But there are steps we can take to minimize the risk of personal information ending up in the wrong hands.

The best way to protect your privacy is to stay educated. Know how your information is being used and who is using it, and also what options you have regarding how

much of your data is even shared. You can learn this from the services themselves in their published policies and user agreements, from resources here at the library, or from outside, independent, organizations like the [Center for Democracy and Technology's Consumer Privacy Guide](#).

There are several government agencies that help consumers with privacy-related issues. The [Federal Trade Commission Bureau of Consumer Protection](#) has a number of tips and steps for consumers related to [privacy and identity protection](#). Ohio Attorney General Mike DeWine has a number of publications for the [consumers](#), including one on [identity theft](#). The Ohio Attorney General also produces a publication called the [Consumer Advocate Newsletter](#).

Government Websites

The screenshot shows the homepage of the Bureau of Consumer Protection. It features a navigation menu with categories like 'ABOUT THE FTC', 'NEWS & EVENTS', 'ENFORCEMENT', 'POLICY', 'TIPS & ADVICE', and 'I WOULD LIKE TO...'. The main content area includes a breadcrumb trail: 'Home » About the FTC » Bureaus & Offices » Bureau of Consumer Protection'. Below this, there are sections for 'Bureaus & Offices' (listing Bureau of Competition and Bureau of Consumer Protection) and 'FEATURED' (highlighting 'File a Complaint' and 'ROBOCALLS'). A URL is provided at the bottom: <http://www.ftc.gov/about-ftc/bureaus-offices/bureau-consumer-protection>

The screenshot shows the 'Consumer Advocate' newsletter page. It features a header with navigation links: 'FORMS', 'PUBLICATIONS', 'FAQ', 'MEDIA', 'CONTACT'. Below the header, there is a section for 'Printable PDFs' with a link to the 'Consumer Advocate Newsletter (Printable PDFs)'. To the right, there is a 'Consumer Advocate' RSS feed link and a 'Scam Alert: Imposter Websites and Emails' link. The background image shows a hand holding a tablet displaying the Ohio Attorney General's logo.

News You Can Use is a publication of the State Library of Ohio. For more information contact Marsha McDevitt-Stredney, Director, Marketing & Communications at marshams@library.ohio.gov or 614-644-7061

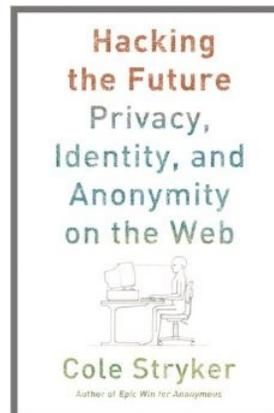
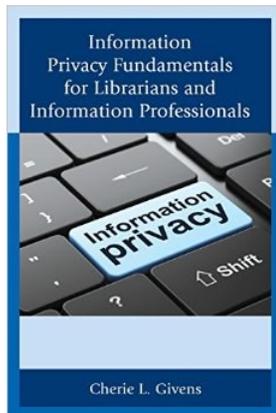
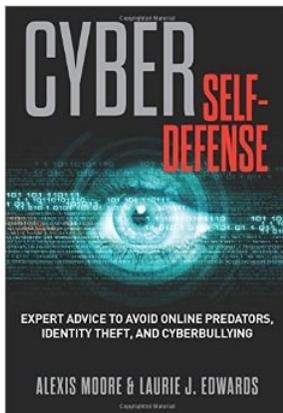
PROTECTING PRIVACY

Nonprofit organization website

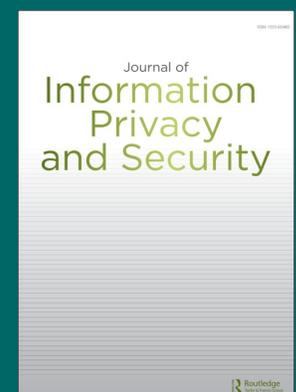
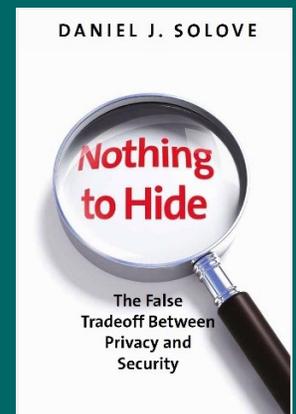


<https://cdt.org/>

Books about Privacy & Security at the State Library



Books & Journals available via OhioLINK



Ask a Librarian

I just found out that my identity may have been stolen, what can I do to repair the damage to my credit report and other records?

Answer: The Federal Trade Commission has a great step-by-step guide to help you through this process. The first three things that you should immediately do are: place a fraud alert on your credit report with any one of the major credit report agencies, order copies of your credit reports from all three reporting agencies, and create an Identity Theft Report by filing a claim with the FTC and also filing a police report with your local police department. More information on this process can be found at the FTC's website www.consumer.ftc.gov/articles/0274-immediate-steps-repair-identity-theft.

A Smarter Ohio

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library.ohio.gov

What is the State Library of Ohio's privacy policy?

Answer: Maintaining patron privacy is extremely important to all libraries, and the State Library of Ohio is no exception. Only general information is collected about traffic on our website, and the contact information that we keep for State Library cardholders is confidential and never released to the public. We will never sell your information to other companies for mailing lists or other types of marketing or spam. Details of our Privacy Policy Statement can be read on our website (library.ohio.gov/Marketing/PrivacyPolicy), and further reading about the importance of patron privacy from the American Library Association can be found at www.ala.org/advocacy/intfreedom/librarybill/interpretations/privacy.